

PRODUCT GUIDE

RESOLVE

Change Management



GD
PROGRESSIVE
SOFTWARE
SOLUTIONS

PRODUCT GUIDE

RESOLVE

A highly flexible workflow and process toolkit that can be tailored to your unique requirements.

Empower your teams to work more effectively with RESOLVE

Current Module Availability

Risk and control

Issue and Snag management

Product and service cessation

Change Management

Knowledge capture

Resource management

Help desk ticketing

Task management

Supplier communications

Custom Modules

Change Management

RESOLVE is designed to support multiple business processes and a key area where it has proved especially successful is in Change Management, helping to ensure that suitable consideration and action is applied when reacting to change and its impact on future events and planning.

The Change Management Module is designed to help navigate unforeseen events in the process of delivering major infrastructure projects. Often used in concert with the Risk module, multi stranded and highly complex Changes can be effectively managed to satisfactory conclusion. In addition, tracking Change via RESOLVE helps to ensure all costs are properly attributed to the correct parties in a transparent and auditable manner.

Templates to get you started – customised to fit your requirements

Utilising the catalogue of existing templates, and working with the Graphical Data Service team, all



identified steps and actions can be mapped, tracked and completed in a single controlled environment. Changes to one process activity will be cascaded to related activities and the system will auto-issue alerts to appropriate and affected team personnel. Key Performance Indicators measure project delivery and associated fiscal performance.

All the benefits of bespoke, with the ease of off-the-shelf

Custom dashboards and web interfaces combined with user level access and security common to all RESOLVE modules, client and 3rd party users can be kept up to date so that the project leaders are in close control and on top of all programme activity.

Reports and exports of useful data

Automated, information rich reports present data in a variety of graphical, easy to interpret formats. Libraries of charts, including maps, pie charts or custom graphics are available for presentation purposes.

For more information contact us on
info@graphicaldata.co.uk